

Hello UW Madison community,

I am writing to introduce myself as a candidate for the Assistant Vice Chancellor of Physical Plant. My name is Jim Bogan and I am a lifelong Wisconsin resident, growing up in Brookfield, a short distance West of Milwaukee. I earned my Bachelor of Science degree at UW Madison and then spent the first years of my career in the Milwaukee area.

The State of Wisconsin Department of Administration Central Fleet provides vehicles and fleet management services to over fifty state agencies. I began my Madison public service career there in 1998, serving as supervisor over the employees and operation. This organization featured my first experience with a large, complex software implementation. A single fleet management software was purchased for all agencies; Central Fleet where I worked plus fleets serving Natural Resources, Transportation, Corrections, and UW System schools. I was the point person statewide and worked with leaders from the respective fleets. That task directly led to my transition to UW Madison. I joined Physical Plant in 2003, to implement the state's fleet software here. I was very pleased to advance my career in the place I earned my degree.

Fleet management for a fleet of hundreds of vehicles is built upon thousands of transactions, such as fuel fills or service work or regular odometer reporting. This concept is very similar to facilities management where building assets and systems receive service over time just like fleet vehicles do. I was an integral member of a group nicknamed Management By Information (MBI) representing purchasing, accounting, human resources, computer support, Physical Plant Services and Physical Plant Operations and Maintenance.

The MBI group met frequently to discuss and debate business processes, classifying data, developing software, and working together towards a common goal. This group gave me an appreciation for how rewarding it can be to work in a high performing team; it's the best way to work. Collaborating that way is an effective description for my management style.

In late 2014, the UW Madison Fleet unit was reorganized from Physical Plant to Transportation Services. Because I missed the MBI group experience, I sought to find connections with parking and transportation experts that could recreate that spirit. I learned about mobility, transportation planning, parking access control systems, and of course, parking facilities management. I advanced to Associate Director for Transportation during the approximately five years I worked in that department.

In Spring 2019, I was able to put my MBI experience to work when I returned to Physical Plant as Director for Facilities Management. This is when the implementation for AssetWorks occurred. That enormous change required intense effort using a diverse team refining and perfecting all business processes for every work group while people were using them. We didn't call ourselves the MBI group anymore, but the work we did was the same and the rewarding feeling of making a difference was the same. I am grateful to those around me and proud of the organization for how much improvement we have gained together in the years since.

Since I was appointed as interim Executive Director for Physical Plant a little over two years ago, I have made the best use of relationships built over 20 years, those 20 budget cycles worth of expense tracking and budget management, and my respect for a high performing team to seek the ideal of a great place to work achieving great things. I would like to keep that feeling and keep going on that path with you.